



# REDEFINING YOUR EHR EXPERIENCE

*Clinical Decision Support, Community of Care, Success in Partnership*

## Why SigmaCare

SigmaCare has created an EHR platform that is specifically designed to meet the needs of long-term and post-acute care (LTPAC) and assisted living providers. Drawing upon a deep understanding of LTPAC and assisted living business and clinical needs, SigmaCare's comprehensive EHR platform incorporates advanced clinical decision support (CDS), analytics and financial tools to deliver cost reductions and process improvements - all while driving improved clinical results.

In addition to improving clinical outcomes and financial performance, organizations using the SigmaCare EHR platform find they can:

- Lower risk by ensuring compliance in care delivery
- Proactively manage condition changes to prevent rehospitalizations
- Decrease costs with improved medication cost containment and nursing efficiencies
- Drive higher reimbursement through more accurate documentation

## The Benefits of EHR Technology

SigmaCare's EHR platform with embedded CDS gives LTPAC and assisted living providers real-time data so clinicians can make more informed decisions at the point of care, while streamlining processes and improving efficiencies throughout the organization. By reducing variability and optimizing best practices, clinicians are able to deliver a higher standard of care and reduce rehospitalizations. Our EHR platform goes beyond the point of care; through our Community of Care services, we help you leverage your EHR to exchange information with your participating vendors and partners across the care continuum.

The SigmaCare EHR platform puts information at a user's fingertips, helping reduce paperwork and improve accuracy. And because the platform is cloud-based, it provides secure access to resident health information while facilitating the exchange of information across the Community of Care.

Depending on your needs, SigmaCare has a solution that can be tailored to satisfy your requirements. Software packages include:

- Computerized Physician Order Entry (CPOE)
- Medication Management
- Complete EHR
- Financials



## Clinical Decision Support

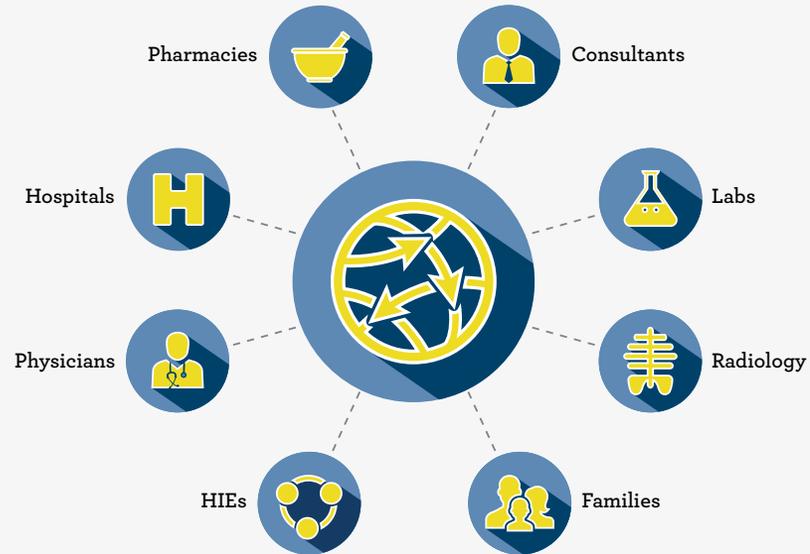
At SigmaCare, we believe that “clinical drives everything,” which is evidenced by our advanced CDS built into our EHR platform. SigmaCare’s CDS leverages structured longitudinal resident data, clinical content and best practices, interoperability and clinical intelligence that is sent in real-time to the appropriate caregiver.

By delivering powerful clinical decision support across the entire care delivery process and making that information available at the point of care, LTPACs using the SigmaCare EHR platform can realize improvements in resident outcomes.

SigmaCare’s real-time dashboard makes information easily accessible to all members of the care team. Resident-specific automated alerts; suggested interventions and treatment alternatives; immediate access to clinical information and intuitive user interfaces are just some of the features that improve safety and ultimately help the clinical team deliver better care.

Medication management is just one example where SigmaCare leads the industry, with technology designed to automate the complex workflow associated with physician orders, medication and treatment administration records and third-party vendor integration. With proactive Drug Utilization Review (DUR) alerts, formulary validation and automatic electronic medication administration record (eMAR) and electronic treatment administration record (eTAR) updates, the SigmaCare EHR helps providers avoid medication errors, reduce medication costs and drive operational efficiencies.

## Creating a Community of Care



Your organization is dependent on numerous partners within the community to provide care for your residents. In the past, gathering information from these different partners required exchanges of paper documents and phone calls.

SigmaCare’s collaborative EHR enables electronic exchange of information across the continuum of care that is integrated into an organization’s workflow. This information exchange – enabled through interoperability standards – eliminates siloed information and provides clinicians with comprehensive information about a resident at the point of care. The standard clinical content gathered from the Community of Care partners drives CDS at the point of care and allows LTPAC and assisted living providers to collaborate with these partners to optimize and refine clinical best practices over time.

## Ensuring Your Success

It's a common complaint about technology – you make the investment, run into problems with implementation or use, and it ends up not getting fully adopted. SigmaCare is committed to ensuring that this never happens to you. Instead, we drive high user adoption during implementation followed by improved outcomes and rapid ROI.

## Implementation

The process begins with implementation, when SigmaCare's experienced implementation team works closely with you to thoroughly understand your business needs, policies and procedures. They then partner with you to customize the system to accommodate your workflow, while making recommendations on ways to streamline processes, drive consistent best practices throughout the organization and configure the system to optimize outcomes.

## Community Management

SigmaCare provides remote, proactive services focused on the end user to ensure alignment with best practices and promote system optimization. With SigmaCare's support, you will be able to drive proficiency with management tools, as well as adoption of new functionality after new software releases.

## Customer Support

SigmaCare believes that "going live" is just the beginning, not the end, of customer support. Our expert U.S.-based customer support team and proactive monitoring are available 24/7/365 via phone, fax and email. They are committed to rapid issue resolution as well as application coaching.

## Optimization

A Performance Consultant will work closely with your management team to drive value and ensure you receive the maximum benefit from your SigmaCare system. Through regular onsite meetings, the Performance Consultant ensures a rapid return on investment by driving outcomes such as reduced risk, lower operational costs, higher reimbursement and improved quality measures.

## Self-Service Tools

SigmaCare provides an online Learning Center for new staff onboarding and training on new software upgrades. Online help and videos are available throughout the system, and an Analytics Dashboard provides trends analysis, such as rehospitalizations, in addition to the Clinical Dashboard with real-time clinical and management alerts.

“SigmaCare has changed the way we provide care and complete our documentation. Our EHR has raised the bar on quality of care while increasing efficiencies and ROI across all clinical areas.”

Jennifer D'Angelo

*Vice President, Information Services and Information Security Officer at Christian Health Care Center*

Lower risk

Reduce hospitalizations

Decrease costs

Increase reimbursement

## Our EHR Platform

In addition to our partnership services, SigmaCare offers a scalable solution, allowing LTPAC and assisted living providers to implement the right technology to meet their business objectives:

- Computerized Physician Order Entry (CPOE)
  - Census Management
  - CPOE and Physician Order Signoff
  - Printing Paper MARs/TARs and Labels
  - Real-Time Clinical and Analytics Dashboard
- Medication Management (*includes CPOE modules*)
  - eMAR and eTAR
  - Lab and Radiology Results
  - 24-Hour Reporting
  - Accidents and Incidents
  - Progress Notes
- Complete EHR (*includes CPOE and Medication Management modules*)
  - Clinical Assessments
  - MDS and Care Planning
  - CNA Documentation
  - Rehabilitation Documentation (*via therapy system integration*)
  - Document Management
- Financials (*can be added to any clinical package*)
  - Resident Trust
  - Billing and Accounts Receivable
  - Clearinghouse and General Ledger File Exchange
  - Executive Dashboard



SigmaCare partners with LTPAC and assisted living providers to achieve success in their local markets by delivering an electronic health record (EHR) platform with advanced clinical decision support, analytics and financials. SigmaCare partners with national, regional and independent providers to create custom implementations that streamline workflow, support interoperability and ensure high adoption. With industry insight and a commitment to ongoing consultative and responsive service, SigmaCare enables providers to lower operating costs, increase revenue and meet regulatory requirements, all while enhancing resident care.

To learn more about how SigmaCare helps LTPAC and assisted living providers achieve their clinical and financial goals, **contact (877) 432-5858 or [info@sigmacare.com](mailto:info@sigmacare.com) or visit [www.sigmacare.com](http://www.sigmacare.com).**